

## Volunteer Children & Young People's Worker Role Description

Harbour Support Services is an independent charity providing services to women, men and children who have experienced domestic abuse.

<b>Role Title</b>	<i>Volunteer Children and Young People's Worker</i>
<b>Service</b>	Children and Young People's Service
<b>Reporting Relationship</b>	Children and Young People's Team Manager
<b>Role Description</b>	<p>The Children and Young People's Service provide high quality, client led, trauma informed support to children and young people affected by domestic abuse. The support provided aims to:</p> <ul style="list-style-type: none"> <li>• Address issues resulting from experiences of domestic abuse.</li> <li>• Empower children and young people to aspire to a positive future.</li> <li>• Contribute to the prevention of future abuse by promoting health attitudes to relationships.</li> </ul> <p>Duties may include:</p> <ul style="list-style-type: none"> <li>• Supporting families and children in refuge, providing fun and stimulating activities to promote increased social and emotional wellbeing as well as enhancing the mother, child relationship.</li> <li>• Researching activities in the local community.</li> <li>• Co-facilitating Children and Young People's groups and supporting with school interventions.</li> <li>• Providing families with new opportunities.</li> <li>• Support integrating families into the local community.</li> </ul> <p>Work will normally be based at a refuge and may consist of working individually or in conjunction with others.</p>
<b>Personal Profile</b>	This role requires someone who has experience of supporting children, is patient, tolerant and enjoys working with children. The ideal person should be creative and imaginative and have good listening, speaking, explaining and writing skills, as well as being enthusiastic.
<b>Specific Qualifications Required</b>	Level 3 CYP qualification is desirable but not essential
<b>Location</b>	North Tyneside, Northumberland, County Durham, Darlington Stockton, Hartlepool and Redcar.
<b>Commitment</b>	We ask for volunteers to commit to a minimum of 4 hours per week. We would hope that you would be able to commit to volunteering for us for a minimum of 6 months.
<b>Benefits to the Volunteer</b>	<p>Why volunteer for us?</p> <ul style="list-style-type: none"> <li>• Relevant work experience</li> <li>• Induction and ongoing professional training</li> <li>• An opportunity to gain new skills and experiences</li> </ul>

	<ul style="list-style-type: none"> <li>• Help you to develop your confidence</li> <li>• An opportunity to meet new people</li> <li>• Support, supervision and personal development</li> <li>• Chance to engage with a wide range of people and diverse community groups.</li> <li>• Rewarding sense of having made a positive difference to people's lives.</li> <li>• Opportunities to join in project teams and influence development throughout the organisation.</li> <li>• Expenses: Paid in accordance with our Volunteer Policy (out of pocket travel expenses and lunch depending on length of shift).</li> <li>• We are happy to respond to requests for references in relation to any voluntary work carried out within our organisation.</li> </ul>
<b>Key Qualities, Skills and Traits</b>	<ul style="list-style-type: none"> <li>• Working in a busy environment and meet deadlines</li> <li>• Able to engage with children age 3 - 17</li> <li>• An interest in supporting families and children</li> <li>• Non-judgmental attitude</li> <li>• Clarity on issues of confidentiality</li> <li>• Ability to communicate at all levels</li> <li>• Ability to work on own initiative</li> <li>• Ability and desire to work as part of a team</li> <li>• Flexible approach</li> <li>• Excellent people skills</li> <li>• Attention to detail</li> <li>• Understanding of and commitment to the aims &amp; objectives of Harbour Support Services</li> </ul>
<b>Training Opportunities</b>	<p>All volunteers are expected to undergo Harbour Volunteer Training before they start volunteering for us.</p> <p>Full support will be given to help volunteers understand and carry out any aspect of the role as appropriate.</p>
<b>For more information, contact:</b>	<p>Rachael W Leech, Recovery Service Team Manager  <a href="mailto:volunteers@myharbour.org.uk">volunteers@myharbour.org.uk</a>        8 Sydenham Road        Hartlepool        TS25 1QB        T : 03000 20 25 25</p>

This role description describes the main purpose & outcomes for the post. It is a guide to the nature and principal duties as they exist currently, but is not intended to be comprehensive or permanent, nor does it form part of the contract of employment.